

Cod. Agente: 
**CUSTOMER DETAILS**

 Surname and name/Company name: \_\_\_\_\_ Tax ID No: \_\_\_\_\_  
 Contact telephone number 1: \_\_\_\_\_ Contact telephone number 2: \_\_\_\_\_ (Optional)  
 E-mail address: \_\_\_\_\_  
 Customer type:  Private individual  Company

**PARKING SPACE ADDRESS**

 Parking space address: \_\_\_\_\_ No: \_\_\_\_\_ Level: \_\_\_\_\_ Parking space no.: \_\_\_\_\_  
 Further description: \_\_\_\_\_  
 Town: \_\_\_\_\_ Province: \_\_\_\_\_ Postcode: \_\_\_\_\_

**MAIL ADDRESS (Only if different from the car parking space address)**

 Mail address: \_\_\_\_\_ No: \_\_\_\_\_  
 Town/City: \_\_\_\_\_ Province: \_\_\_\_\_ Postcode: \_\_\_\_\_

**SPECIFIC TERMS AND CONDITIONS**
**SMART GREEN CHARGING service options**

OPTIONS	Unit
SMART GREEN CHARGING	
SMART GREEN CHARGING-SERVICES	

**ECONOMIC CONDITIONS**

 The prices for the offers, the supply and the contracted services, as well as the applicable promotions, are shown in the sheet attached to the contract with reference 
**INVOICING AND PAYMENT**
 E-Billing

According to your instructions, the products you have contracted will be charged by direct debit to the account number: \_\_\_\_\_ (additional space for foreign IBAN)

 IBAN          
**COMMERCIAL COMMUNICATIONS**

 Please tick this box if you do not wish to receive commercial communications from IBERDROLA for promotional purposes as indicated in Clause 11 of the General Terms and Conditions   
 Please tick this box if you do not wish to receive commercial communications from IBERDROLA by e-mail 
**ACCEPTANCE OF CONDITIONS**

Right of withdrawal: The consumer customer may withdraw from this contract without the need to allege just cause and without penalty of any kind within fourteen (14) calendar days from the date of execution of the contract as set out in its General Conditions. For this purpose, the customer may withdraw from this contract in accordance with the terms set forth by legislation in effect and as per the General Terms and Conditions of this contract by sending the attached Withdrawal Document to IBERDROLA CLIENTES, S.A.U. through the website, by calling the Customer Service telephone number 900 225 235, or by any other unequivocal means for notifying the desire to withdraw from the contract.

The term of this contract is five (5) years as of the entry into service of the charge points and the start of the charging service for the SMART GREEN CHARGING option and one (1) year for the SMART GREEN CHARGING-SERVICES. The commitment and obligations of the parties begin as of the signing of this contract.

The contract may be extended for subsequent annual periods in accordance with that which is set forth in Clause 4 General Terms and Conditions.

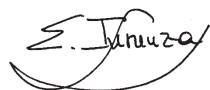
In accordance with Clause 5.4 of the General Terms and Conditions, promotional offers are conditional on the fulfilment of the duration of the services under contract. Accordingly, if the contract is rescinded before the end of the period in force, the customer will lose the right to any discounts and promotional benefits granted the cost of which will be billed to the customer.

In order for the contract to be valid, these Specific Conditions must be accompanied by the price attachment, whose reference is shown in this section of the Economic Conditions.

In witness whereof, the customer executes this contract, which sets out the Specific, General and, where applicable, Special Terms and Conditions, which the customer declares having read and accepted.

Signed in \_\_\_\_\_, of \_\_\_\_\_ 20\_\_\_\_

On behalf and in representation of IBERDROLA CLIENTES, S.A.U.



 Eduardo Insunza Gaminde  
 Sales Manager

The client,

Signed:

 ID card No.:

Cod. Agente: 
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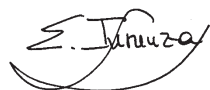
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On behalf and in representation of IBERDROLA CLIENTES, S.A.U.



 Eduardo Insunza Gaminde  
 Sales Manager

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Signed:

 ID card No.:

Cod. Agente: 
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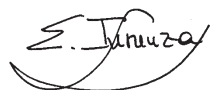
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Signed in \_\_\_\_\_, of \_\_\_\_\_ 20\_\_\_\_

On behalf and in representation of IBERDROLA CLIENTES, S.A.U.



 Eduardo Insunza Gaminde  
 Sales Manager

The client,

Signed:

 ID card No.:

**ORDEN DE DOMICILIACIÓN DE ADEUDO DIRECTO SEPA**
*SEPA DIRECT DEBIT MANDATE*
**A CUMPLIMENTAR POR IBERDROLA - To be completed by Iberdrola**

Referencia de la orden de domiciliación Mandate reference  "You will receive the reference in your next bill"

Identificador de IBERDROLA CLIENTES, S.A.U. IBERDROLA CLIENTES, S.A.U. identifier

Nombre del acreedor Creditor's name

Dirección Address

Código Postal - Población - Provincia Postal Code - City - Town

País Country

Dirección del aparcamiento Parking address

Nº No

Nivel Level

Nº de plaza Place No

Mediante la firma de esta orden de domiciliación, autoriza a IBERDROLA CLIENTES, S.A.U. a enviar instrucciones a su entidad para adeudar en su cuenta y a la entidad para efectuar los adeudos en su cuenta siguiendo las instrucciones de IBERDROLA CLIENTES, S.A.U.. Como parte de sus derechos, está legitimado al reembolso por su entidad en los términos y condiciones del contrato suscrito con la misma. La solicitud de reembolso deberá efectuarse dentro de las ocho semanas que siguen a la fecha de adeudo en cuenta. Puede obtener información adicional sobre sus derechos en su entidad financiera.

*By signing this mandate form, you authorize IBERDROLA CLIENTES, S.A.U. to send instructions to your bank to debit your account and your bank to debit your account in accordance with the instructions from IBERDROLA CLIENTES, S.A.U. As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within eight weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank.*

**A CUMPLIMENTAR POR EL TITULAR - To be completed by the debtor**

Nombre del titular de la cuenta de cargo Debtor's name  NIF/CIF (Tax ID number)

Dirección del titular Address of the debtor

Código Postal - Población - Provincia Postal Code - City - Town

País del titular Country of the debtor

Swift BIC (8 u 11 posiciones) Swift BIC (up to 8 or 11 characters)  (Rellenar solo en caso de que los datos de facturación sean extranjeros) (Fill in only in case of billing address abroad)

Número de cuenta - IBAN (24 u 34 posiciones) Account number - IBAN (24 or 34 characters)

Tipo de pago Type of payment  Pago recurrente / Recurrent payment

Fecha - Localidad Date - Location En , on  of

Todos los campos han de ser cumplimentados **OBLIGATORIAMENTE**. Una vez firmada esta orden de domiciliación debe ser enviada a IBERDROLA CLIENTES, S.A.U., para su custodia.

Firma del titular - *Signature of the debtor*

*All gaps are MANDATORY. Once this mandate has been signed must be sent to IBERDROLA CLIENTES, S.A.U., for storage.*

**\*11177\***

\*11177\*

## WITHDRAWAL DOCUMENT

**Right of withdrawal:**

You are entitled to withdraw from this contract within 14 calendar days, without justification. The withdrawal period expires 14 calendar days after the signing of the contract. To exercise the right of withdrawal, notification of the decision to withdraw from the contract must be sent to IBERDROLA CLIENTES, S.A.U., with registered office at Plaza Euskadi 5, 48009 BILBAO, e-mail clientes@iberdrola.es, by unequivocal means (for example, a letter sent by post, fax or e-mail). The following withdrawal form may be used, though this is not mandatory. To comply with the withdrawal period, notice of your decision to exercise this right must be submitted before the corresponding period expires.

**Withdrawal form:**

(only complete and submit this form if you wish to withdraw from the contract)

For the attention of IBERDROLA CLIENTES, S.A.U., with registered office at Plaza Euskadi 5, 48009 BILBAO, e-mail clientes@iberdrola.es:

I hereby notify my withdrawal from the SMART GREEN CHARGING contract signed on

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(DD/MM/YY) .

Parking space address: ..... No: ..... Level: ..... Parking space no.: .....

Further description: .....

Town/City: ..... Province: ..... Postcode: .....

Signed in ..... , on ..... of ..... 20 .....

Signature of consumer and user,

**CUSTOMER PERSONAL DETAILS**

Name and surnames / Company name: .....

Tax ID No. / Company tax code: 

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Address: .....

Town/City: ..... Postcode: ..... Province: .....

**\*11144\***

\*11144\*

LETTER TO BE SENT BY THE CLIENT TO IBERDROLA CLIENTES, S.A.U. ONLY IN THE CASE OF THE CLIENT'S WITHDRAWAL FROM THE CONTRACT WITHIN FOURTEEN (14) DAYS FROM ITS EXECUTION:

-P.O. BOX: No. 61090 - 28080 MADRID  
-E-MAIL ADDRESS: clientes@iberdrola.es