



## LEGAL TERMS AND CONDITIONS FOR THE “MGM REFERRAL PROGRAMME” PROMOTION

### 1. - Organising company

**Iberdrola Clientes S.A.U.**, company with registered address at Bilbao, Plaza Euskadi 5, 48009, with Tax Id (N.I.F). A95758389.

**Buyapowa Limited** Unit F, 11 Bell Yard Mews, London, England, United Kingdom. VAT 116526723.

### 2. PURPOSE

The purpose of these legal terms and conditions (hereinafter, the “Legal Terms and Conditions”) is to regulate the promotion consisting of granting a reward (hereinafter, the “Reward”) to those Iberdrola customers who sign up for an Iberdrola electricity plan through the website [www.iberdrola.es](http://www.iberdrola.es) and who have also invited friends or family members to sign up, and have signed up for any of Iberdrola's products and services through the website [www.iberdrola.es](http://www.iberdrola.es) during the participation period indicated below. Hereinafter the “Promotion.”

### 3. PURPOSE

The purpose of the Promotion is to encourage the online purchase of Iberdrola products and services through personal recommendations, rewarding customers who get their friends and family to sign up for the compatible services covered by the Promotion.

For the purposes of this Promotion, a Referrer is considered to be a new Iberdrola customer who recommends a friend/family member to sign up for one of the products covered by the “MGM” programme; and a Referred Party is considered to be a new private customer who, on the basis of a recommendation, signs up for one of the electricity plans within the “MGM” programme. Customers who have cancelled their contract with Iberdrola may not be recommended again until one year has elapsed since their cancellation.

For clarification purposes, the Reward will be granted if both customers sign a contract with Iberdrola.

#### **4. DURATION OF THE PROMOTION**

This Promotion will be valid until 31 December 2025.

#### **5. ELIGIBILITY TO PARTICIPATE**

All individuals of legal age who duly meet the requirements of the Promotion set out below may participate in the Promotion. Participation does not entail any additional cost for the Referrer or the Referred Party

#### **6. PROMOTION REQUIREMENTS**

To be eligible to receive the Reward, Participants must meet the following requirements:

- The Referrer must be the holder of an electricity supply contract with Iberdrola, formalised through the website [www.iberdrola.es](http://www.iberdrola.es) between 1 October 2025 and 31 December 2025.
- You must also register on the website <https://referidosiberdrola.es/> where you will find a link to share with family and/or friends. The Referrer must share that URL with the Referred Party so that they can sign up and the reward can be activated.
- The Referred Party must access the URL received from the Referrer to register on the portal and then sign up for an Iberdrola plan online via that link.
- The Referrer and the Referred Party must be different persons.
- Participation in the Promotion must be strictly personal and not for commercial or professional purposes. It must not be used for profit or as part of a business activity.

#### **7. SUCCESSFUL REFERRALS AND REWARDS**

Rewards will only be granted for successful referrals in accordance with the current offer and the conditions set out below:

- The Referred Party must follow the link received from the Referrer in order to complete the contract.
- The service contracted by both parties must remain active for a minimum of 15 days.
- Complete the contract within the promotional period.
- The Referrer and the Referred Party must be active at Iberdrola at the time of receiving the reward and must access the customer area to manage it.
- The Referrer may make as many recommendations as they wish.

For each successful recommendation, Iberdrola will award **€25 to the Referrer and €25 to the Referred Party**, redeemable for a selection of products from partner brands on the portal.

Only the conditions in force at the time of contracting will apply, as specified on the programme's website.

## **8. - EXCLUSION FROM PARTICIPATION**

Iberdrola reserves the right to eliminate any participant from the Prize Draw who disturbs, harms in any way or threatens the smooth running and the normal and regulatory development of the Promotion.

Likewise, any participant who, intentionally or unintentionally, damages or harms the image of Iberdrola, that of its customers, as well as that of the other participants, will also be excluded.

Participants who, at the time of the Prize Draw, have made use of their right to withdraw from the contract within 14 days of signing the contract will be excluded from the Promotion.

Only new contracts for Iberdrola electricity plans will be valid and included in the Prize Draw, and rate changes for customers who already have a contract in force with Iberdrola will not be accepted as such.

New contracts that, despite having been taken out during the period of validity of this Promotion, have resulted in the termination of service with Iberdrola before or during the process of selecting the winners will be excluded from the programme.

## **9. CONTACT**

For any questions or queries regarding this Promotion and its Terms and Conditions, Participants may contact IBERDROLA via the following email: [clientes@tuiberdrola.es](mailto:clientes@tuiberdrola.es)

## **10. ACCEPTANCE OF THE LEGAL RULES**

Participants are informed that simply taking part in the Promotion implies full acceptance of these Legal Terms and Conditions. Any contrary statement by Participants will result in their exclusion from the Promotion, and IBERDROLA will be released from fulfilling any obligation contracted with such Participants.

## **11. APPLICABLE LAW AND JURISDICTION**

IBERDROLA promotions are governed by the laws in force in Spain.

For any dispute that may arise regarding the interpretation or application of these Legal Terms and Conditions, both IBERDROLA and the Participants in this Promotion expressly submit to the jurisdiction of the Courts and Tribunals of Madrid, waiving any other jurisdiction that may apply.

## **12. RESERVATIONS AND LIMITATIONS**

12.1. IBERDROLA reserves the right to modify, suspend, or cancel this Promotion when it deems that there is just cause or force majeure preventing it from being carried out in accordance with the terms and conditions set forth in these Legal Terms and Conditions.

12.2. IBERDROLA may cancel or declare this Promotion void if it detects irregularities in the process of participation by participants, as well as fraudulent practices including, but not limited to:

- Creation of fake accounts or multiple identities.
- Use of bots, automated scripts, or any system that simulates human activity.
- Purchase or sale of invitation links.
- Identity theft or use of false data.
- Manipulation of the system to obtain rewards without meeting the actual requirements (e.g., fictitious hiring).

12.3. IBERDROLA intends for Participants to take part in the Promotion under equal opportunities and with strict respect for the principles of fairness and good faith. Therefore, any conduct that, in the judgment of IBERDROLA, may be considered abusive or fraudulent may result in the disqualification of Participants and the forfeiture of any prize that may have corresponded to them, due to fraud or deception.

12.4. Iberdrola will not be liable for any interruptions, technical errors, failures in communication networks, computer systems, software or hardware that prevent proper participation in the Promotion, provided that such failures are not attributable to Iberdrola. Iberdrola will also not be liable for any misuse of the Programme by third parties, including fraudulent practices, provided that Iberdrola has implemented reasonable measures to prevent them. However, Iberdrola will encourage the free and voluntary participation of users, allowing the invitation link to be shared via personal channels and social media, provided that these Legal Terms and Conditions are respected and no fraudulent behaviour occurs.

### **13. PRIVACY NOTICE**

Iberdrola, in accordance with commercial legislation, commits to protecting the privacy of the Participants and guarantees compliance with personal data protection laws, in particular the General Data Protection Regulation (“**GDPR**”) and the applicable personal data protection legislation in each country where the companies of the Iberdrola Group are established. Your personal data will be processed lawfully, faithfully and transparently for specific, explicit, legitimate

purposes, and only where appropriate, pertinent and limited to what is strictly necessary for the purposes for which it is processed.

Additionally, Iberdrola will keep Participants' data accurate and up to date, storing it in a way that allows personal identification only for as long as necessary to fulfil the purposes of the processing.

Iberdrola has implemented the necessary technical and organizational measures to protect the Participants' data from accidental loss or from unauthorized alteration, access, use, or disclosure. It has also established procedures to respond to any security incident that could affect your personal data.

### **What personal data do we collect and process?**

The personal data of the Participants in the Promotion that Iberdrola processes are: name, surname and National Id/Foreign Residency card (DNI/NIE).

In the event that the Participants are winners of the Prize Draw, Iberdrola will additionally process: telephone number, e-mail address and postal address. This data will be provided by the participants when contracting an electricity plan and when completing the form in the event of being a winner.

### **Who is the data controller for your personal data?**

The data controller of the Participants' personal data is Iberdrola Clientes, S.A.U., with registered office at Plaza Euskadi 5, 48009 Bilbao, and CIF (Tax ID Number) A-95758389. You may contact the Data Protection Officer in relation to any question regarding the processing of the Participants' personal data by sending an e-mail to [dpo@iberdrola.es](mailto:dpo@iberdrola.es)

### **For what purposes do we process your personal data?**

The information provided by Participants when contracting the Plan and registering their participation in this Promotion—via the information provided in the registration form—will be processed for the following purposes:

- a) Management of participation in the Promotion and its organization and logistics;
- b) Management of the delivery of prizes to the winners of the prize draw.
- c) In the event of prior express consent of the Participants, the sending of commercial communications on IBERDROLA products, in the event that the participants give their consent.

### **What is the legal basis for processing your data?**

The legal basis for processing the Participants' personal data for the purposes indicated in points a) and b) above is the execution of the present legal terms governing participation in the Promotion, which the Participants accept when they register for it. The legal basis for the processing of your personal data for the purpose indicated in section c) is consent.

### **How long do we keep the Participants' data?**

In turn, the personal data processed for purpose a) above will be kept for the duration of the Participants' participation in this Promotion and until the prize is awarded.

The personal data processed for purpose b) will be retained in accordance with the deadlines established by the applicable tax regulations. Finally, the data collected for the purpose of conducting commercial communications (purpose c) will be kept for two years after the data was collected.

If Participants exercise their right to object regarding the processing under purposes a) and b), their participation in the current Promotion will be terminated, and the processed personal data will be immediately deleted, without prejudice to the blocking periods described below. However, once the periods mentioned in the preceding paragraphs have elapsed, the data will be kept, duly blocked, during the periods of limitation of (i) the legal obligations to which Iberdrola may be subject and (ii) the possible legal liabilities arising from the relationship established with the interested parties and the consequent processing of their personal data.

**To whom will your data be disclosed?**

The Participants' data may also be communicated to third parties and official bodies in compliance with legal obligations or to comply with the requirements of regulatory, judicial, tax (Tax Administration) or other authorities.

Likewise, Participants' data will be accessible by external service providers related to the management and organisation of this Promotion (BUYAPOWA) with whom Iberdrola has signed the legally required contracts that guarantee the fulfilment of their obligations.