

 **Legal Rules****1. Company and business name of the organising company**

The marketing company IBERDROLA CLIENTES, S.A.U., with registered address Plaza Euskadi 5, 48009, Bilbao, Spain, tax address calle Tomás Redondo 1, 28033, Madrid, and C.I.F. (Tax ID Number) A-95758389 (hereinafter, “**IBERDROLA**”).

**2. Description of the offer**

By means of the following terms and conditions, IBERDROLA establishes the rules and regulations for the promotion “IBERDROLA CUSTOMER PROMOTION” (hereinafter “**the Promotion**”).

The purpose of the Promotion is to grant credit through the Mi Iberdrola programme, which the participant may apply for every option including a reduction of the amount of their electricity bills in accordance with the terms and conditions of the Mi Iberdrola loyalty programme.

The total amount of the credit may amount to €500 (in monthly instalments, as long as the Promotion is in force) which will be enjoyed through the customer’s Mi Iberdrola programme for a period of 5 years (the “**Credit**”).

**3. Requirements to participate in the promotion**

Customers must fulfil the following condition to take part in this Promotion:

- a) Sign up and pay for the installation of solar panels with IBERDROLA under the product called “Smart Solar”.
- b) That the particular terms and conditions of the Smart Solar contract identify the application of this promotion by the following text: SPECIFIC CONDITIONS OF THE SOLAR PROMOTION.
- c) Be the holder and end user of the electricity contract with IBERDROLA on the supply point (CUPS) to which the solar panels are connected (hereinafter “Electricity Contract”).
- d) Have electronic billing activated in the Electricity Contract during the entire duration of the Promotion.
- e) Be up to date with the payment of bills issued by IBERDROLA in the Electricity Contract throughout the entire duration of the Promotion.
- f) Holding an access tariff 2.0TD and a contracted power up to 15kW:
- g) Join the My Iberdrola loyalty programme within 3 months from the date of signing up for the Smart Mobility contract.
- h) Meet the terms and conditions necessary to sign up for and remain in the My Iberdrola loyalty programme.
- i) Supply contracts with Curenergia are excluded from the Promotion.
- j) IBERDROLA employees and groups with the right to a special rate are excluded from the Promotion.
- k) Any other requirements that may be added in the terms and conditions of the Promotion at any given time.

**4. Geographical area of the promotion**

The Promotion is valid in Spain.

## 5. Activating the Promotion

To start enjoying the Promotion, the customer must have installed and paid for the purchase and installation of the solar pannels, be up to date with the electricity contract with Iberdrola, and register for Mi Iberdrola loyalty program.

Iberdrola will activate the promotion on electricity bills issued following compliance with all requirements and there may be a grace period of up to three months.

## 6. Mechanics of the promotion

The Promotion Credit will be generated as an amount to be enjoyed through the Mi Iberdrola programme, and the balance can be redeemed in the several options of the same. The Credit expiry date will be the expiry date that applies in Mi Iberdrola programme for as long as they remain contracted.

This Promotion is independent and cumulative to other existing promotions in Mi Iberdrola programme.

The right to receive the Credit is associated with the customer, the Electricity Contract and the point of supply (CUPS).will not therefore be maintained in the event of a change of the contract holder.

The customer may switch to any electrical product in Iberdrola's catalogue without losing the right to receive the promotion.

When the customer, in the contract associated with the promotion, has more than 3 unpaid bills, the promotion will be cancelled and will not be reactivated.

If the contract is cancelled at IBERDROLA, the right to continue receiving the Credit will be lost, and it will not be considered as a penalty on the Electricity Contract. The Credit will remain valid in Mi Iberdrola programme for a period of 45 days from the date of cancellation of the Electricity Contract and the customer will be able to continue enjoying it if the contract is reactivated within this period.

## 7. Promotional period and changes to the promotional conditions

Customers who meet the above requirements will be eligible for the promotion between 1 June 2025 and 31 January 2026 as long as they continue to meet the conditions of the promotion.

IBERDROLA reserves the right to end this Promotion at any time, which will be published at least 15 days prior to the effective date, in the same place where the terms and conditions of the Promotion are published, without prejudice to the fact that, for those customers who have already activated the Promotion, the pending Credit will continue to be applied until the end of the Promotion's 5-year period of validity.

IBERDROLA reserves the right to modify or revoke, for justified reasons and at any time, these rules which will be published at least 15 days before the date of effect, in the same place as the promotion is published.

## 8. Disclaimer

Participation in this Promotion is voluntary, and Iberdrola declines all claims brought against it in this regard. The discount granted in the Promotion is subject to these terms and conditions and may not be exchanged for cash, and will not be changed, altered or compensated at the customer's request. If the customer rejects the discount obtained, no alternative gifts will be offered.

IBERDROLA and any other entity that is professionally linked to this Promotion are exempt from any responsibility that could derive from any circumstance attributable to third parties that could affect how the Promotion works.

Similarly, the entities described will in no case be responsible for any direct, indirect and/or circumstantial damage of any nature, whether immediate or deferred, which may appear during or as a consequence of the enjoyment of the Promotion.

In case of fraud or another promotional mechanism contrary to these rules or good faith, IBERDROLA reserves the right to withhold the benefits of the Promotion.

## 9. Data protection

For the purposes of the regulations regarding personal data protection, taking part in the promotion and acceptance of the privacy conditions and associated legal rules implies the consent of the data subjects to the processing of their data for the purposes of managing the Promotion, managing the contractual relationship which the customer/participant, as appropriate, has with IBERDROLA and in order to send commercial communications via the conventional and electronic means of contact provided, regarding the supply of energy, products, services, and sporting, cultural and charity activities in which they participate, offering benefits for its customers based on their commercial profile.

The data may be accessed by third-party service providers in order to manage the Promotion.

In the case of customers, the data will be stored during the contractual relationship with IBERDROLA and, on termination of the contract, for a period of 2 years.

For all other cases, the processing period will be 2 years from the collection of the data. All of this notwithstanding the obligation to block this information while complying with obligations regarding the processing and the applicable law.

Lastly, IBERDROLA hereby informs you that you may exercise your rights to access, rectification, deletion, opposition and to limit the processing of your personal data by writing to IBERDROLA CLIENTES, S.A.U. – Att. Responsable Protección de Datos, Apartado de correos nº 1732, 28080 Madrid, Spain, or through any other IBERDROLA channel: Customer Service telephone no. 900 225 235; email: [protecciondatos.comercial@iberdrola.es](mailto:protecciondatos.comercial@iberdrola.es); ‘My Customer Area’ on [www.iberdrola.es](http://www.iberdrola.es), and any of the Service Points, indicating the identification details, postal or e-mail address, reasons for the request and supporting documentation.

In the event the participant does not obtain a satisfactory response, IBERDROLA hereby informs them of their right to submit a complaint to the Agencia Española de Protección de Datos (Spanish Data Protection Agency), Calle Jorge Juan 6, 28001 Madrid, Spain or through its website: <https://www.aepd.es/>

## 10. Acceptance of the legal rules

Participation in the Promotion implies full acceptance of these Legal Bases, as well as acceptance of IBERDROLA's criteria in the interpretative decisions it makes related to them, so that any statement in the sense of not accepting them will imply the exclusion of the participant and, as a consequence, IBERDROLA will be released from fulfilling the obligation with said participant contracted in relation to this Promotion.

## 11. Applicable legislation and jurisdiction

These general terms and conditions will be interpreted according to Spanish law. For all matters relating to interpretation, compliance and execution of these rules, IBERDROLA and the participants, expressly renouncing any other jurisdiction that may correspond to them, submit themselves to the jurisdiction and competence of the Courts and Tribunals of the city of Madrid, Spain.

 **Legal Rules****1. Company and business name of the organising company**

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**2. Description of the offer**

By means of the following terms and conditions, IBERDROLA establishes the rules and regulations for the “IBERDROLA CUSTOMER PROMOTION” (hereinafter, “**Promotion**”).

The purpose of the Promotion is to apply a commercial discount on the electricity bills of the supply on which solar pannels have been installed by IBERDROLA and which is identified as such in the Smart Solar contract. This commercial discount is a total of €600 which will be applied on a pro-rata basis on the electricity contract bills during a period of 5 years (the “**Discount**”).

**3. Requirements to participate in the promotion**

Customers must fulfil the following conditions to take part in this Promotion:

- a) Sign up for the installation of solar pannels with IBERDROLA, under the product called “Smart Solar”.
- b) That the particular terms and conditions of the Smart Solar contract identify the application of this promotion by the following text: “SPECIFIC CONDITIONS OF THE “SOLAR PROMOTION” PROMOTION”.
- c) Be the holder and end user of the electricity contract with IBERDROLA on the supply point (CUPS) to which the solar pannels are connected (hereinafter “Electricity Contract”). The electricity contract must be linked to any of the following plans: Impulsa 24h, Impulsa Stable, Impulsa Zero +, Impulsa Business, Impulsa Night.
- d) Have electronic billing activated in the Electricity Contract during the entire duration of the Promotion.
- e) Be up to date with the payment of bills issued by IBERDROLA in the Electricity Contract throughout the entire duration of the Promotion.
- f) Have a 3.0DR or 6.0 DR access rate from now on.
- g) Neighbours’ Associations are excluded from the Promotion.
- h) IBERDROLA employees and groups with the right to a special rate are excluded from the Promotion.
- i) Any other requirements that may be added in the terms and conditions of the Promotion at any given time.

**4. Geographical area of the promotion**

The Promotion is valid in Spain.

**5. Activating the Promotion**

In order to start enjoying the Promotion, the Customer must have installed and paid for the sale and installation of solar pannels and also be up to date with the payment of the Electricity Contract with IBERDROLA.

IBERDROLA will activate the Promotion on electricity bills issued as soon as all the requirements are met and there may be a waiting period of up to three months.

## 6. Mechanics of the promotion

The discount will be applied on each bill that involves billing days in the power term (it will not be included in bills for Access Rights, Billing of other products and services, Regularisations, etc.). The value of the discount will be proportional to the number of days to which each bill applies, up to a maximum of the value of the bill itself, avoiding the generation of negative bills and accumulating the outstanding amount for subsequent bills.

This Promotion is independent and can be accumulated with other promotions that may exist.

The right to the Discount is associated with the Electricity Contract and the supply point (CUPS). This will therefore be maintained in the event of a change of the contract holder with subrogation of conditions. It will not be maintained in the event of a change of contract holder via transfer with new conditions.

The customer may switch to any electricity supply contract plan in IBERDROLA's catalogue without losing the right to receive the promotion.

If the contract is cancelled at IBERDROLA Clientes, the right to continue receiving the Promotion will be lost, and it will not be considered as a penalty on the Electricity Contract.

If the amount of the bills is less than the Discount, the promotion will continue to run until the amount of €600 is paid off for as long as necessary up to a maximum of 10 years.

## 7. Promotional period and changes to the promotional conditions

Customers who meet the above requirements in the period between 01 June 2025 and 31 January 2026 and continue to do so for as long as the Promotion continues to apply to them will be eligible for the Promotion.

IBERDROLA reserves the right to end this Promotion at any time, which will be published at least 15 days prior to the effective date, in the same place where the terms and conditions of the Promotion are published, without prejudice to the fact that, for those customers who have already activated the Promotion, the pending Discounts will continue to be applied until the end of the Promotion's 5-year period of validity.

Likewise, IBERDROLA may amend these terms and conditions, which will be published at least 15 days prior to the effective date, in the same place where the terms and conditions of the Promotion are published.

When the customer, in the contract associated with the promotion, has more than 3 unpaid bills, the promotion will be cancelled and will not be reactivated.

## 8. Disclaimer

Participation in this Promotion is voluntary, and Iberdrola declines all claims brought against it in this regard. The discount granted in the Promotion is subject to these terms and conditions and may not be exchanged for cash, and will not be changed, altered or compensated at the customer's request. If the customer rejects the discount obtained, no alternative gifts will be offered.

IBERDROLA and any other entity that is professionally linked to this Promotion are exempt from any responsibility that could derive from any circumstance attributable to third parties that could affect how the Promotion works.

Similarly, the entities described will in no case be responsible for any direct, indirect and/or circumstantial damage of any nature, whether immediate or deferred, which may appear during or as a consequence of the enjoyment of the Promotion.

In case of fraud or another promotional mechanism contrary to these rules or good faith, IBERDROLA reserves the right to withhold the benefits of the Promotion.

## 9. Data protection

For the purposes of the regulations regarding personal data protection, taking part in the promotion and acceptance of the privacy conditions and associated legal rules implies the consent of the data subjects to the processing of their data for the purposes of managing the Promotion, managing the contractual relationship which the customer/participant, as appropriate, has with IBERDROLA and in order to send commercial communications via the conventional and electronic means of contact provided, regarding the supply of energy, products, services, and sporting, cultural and charity activities in which they participate, offering benefits for its customers based on their commercial profile.

The data may be accessed by third-party service providers in order to manage the Promotion.

In the case of customers, the data will be stored during the contractual relationship with IBERDROLA and, on termination of the contract, for a period of 2 years.

For all other cases, the processing period will be 2 years from the collection of the data. All of this notwithstanding the obligation to block this information while complying with obligations regarding the processing and the applicable law.

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