

**ANNEX II AMENDING THE TERMS AND CONDITIONS FOR THE  
PROMOTION  
"€1,000 IBERDROLA VIRTUO CARDS PRIZE DRAW"**

IBERDROLA CLIENTES, S.A.U. (hereinafter, "IBERDROLA" or the "ORGANISER", indistinctly) with registered office in Plaza Euskadi 5 (48009) Bilbao, with Corporate Tax Id (CIF) number A-95758389, is organising a nationwide promotion called "€1,000 IBERDROLA VIRTUO CARDS PRIZE DRAW" (hereinafter, the "Promotion") and, in accordance with its Terms and Conditions, it has been resolved to amend said Terms and Conditions, executed before the Public Notary of Madrid Mr Juan Kutz Azqueta, on 24 February 2026, under record number 360, from its records, initially amended as regards the effective date and the validity period through an Annex that postponed the start date of the Promotion to 16 March 2026, with a duration until 6 April, and which, given the reasons that justify a further postponement, is amended again as set out below and the participants in the Promotion have been informed that said amendment is applicable from the date the Promotion comes into force and for the term of the Promotion in accordance with the following provisions:

**ONE.- AMENDMENT OF SECTION FOUR OF THE TERMS AND CONDITIONS.**

By virtue of this Annex, which arises from the Terms and Conditions for the Promotion and to which it is added as an inseparable part thereof, section FOUR of the Terms and Conditions for the Promotion are amended with regards to the communication DEADLINE and which from now on shall read as follows:

**"4.- DEADLINE**

*The communication of the Promotion that is the subject of these Terms and Conditions begins at 00:01 a.m. on 23 March 2026 and will end at 11:59 p.m. on 13 April 2026, at which time participation in this Promotion will be closed."*

**TWO.- PREVALENCE**

The content of the Terms and Conditions for the Promotion that has not been expressly amended by virtue of this Annex, which is added to the Terms and Conditions becoming an inseparable part thereof, remains unchanged and subsequently applicable and in force.

**THREE.- SUBMISSION OF THIS ANNEX AMENDING THE TERMS AND CONDITIONS BEFORE A PUBLIC NOTARY**

The Terms and Conditions for this Promotion have been submitted and executed as a public document before the Public Notary of the Association of Public Notaries of Madrid Mr. Juan Kutz Azqueta, located at calle Velázquez 112, Madrid. The public deed is available for any person wishing to check it. Thus, this Annex amending the Terms and Conditions for the Promotion are submitted and executed as a public document.

## Legal Terms and Conditions of the “Iberdrola €1,000 Virtuo Cards Prize Draw”

### 1. Organising Company

**IBERDROLA CLIENTES, S.A.U.** (hereinafter, “**IBERDROLA**” or the “**ORGANISER**”, indistinctly) with registered office in Plaza Euskadi 5 (48009) Bilbao, with Corporate Tax Id (CIF) number A-95758389, is organising a nationwide promotion called “**Prize Draw for Iberdrola €1.000 Virtuo Cards**” (hereinafter, the “**Promotion**”).

CHEQUE MOTIVA, S.L. (hereinafter ‘CHEQUE MOTIVA’ or ‘the AGENCY’), with Tax Id (NIF) Number B-84391929 and with registered address at C/ Alcalá 106, 28009 Madrid, is the entity in charge of managing this Promotion.

### 2. Purpose

Iberdrola is organising the Promotion with the purpose of offering an incentive to all individuals who are tax residents in Spain, of legal age, who contract any electricity plan marketed by Iberdrola (hereinafter, the “**Plan**”) through the [www.iberdrola.es](http://www.iberdrola.es) or via the “call me back” option during the participation period indicated further below.

### 3. Purpose and territorial scope

The Promotion is aimed at legal and natural persons, who are tax residents in Spanish territory, who contract the Plan through the website [www.iberdrola.es](http://www.iberdrola.es), via the “call me back” or through the Iberdrola during the participation period stated below, and who meet the requirements, terms and conditions set out in these Legal Terms and Conditions (hereinafter, the “**Participants**”).

Participants who do not comply with the aforementioned requirements and the terms and conditions set forth in these Terms and Conditions will be automatically disqualified and, therefore, under no circumstances may they be winners of the prizes that are the subject of this Promotion, as indicated below.

### 4. Deadline

The Promotion that is the subject of these Terms and Conditions begins at 00:01 a.m. on 9 March 2026 and will end at 11:59 p.m. on 30 March 2026, at which time participation in this Promotion will be closed.

### 5. Restrictions on participation

The following limitations shall apply to participation in this Promotion:

- This Promotion is limited to natural (of age) and legal persons who are tax residents in Spain.
- There can only be one participation per Participant (National Id-Tax Id (DNI-NIF/EMAIL, telephone number) during the entire period of validity of the Promotion. Therefore, there can only be one prize per Participant.
- From the date the Plan is contracted through the aforementioned methods, Participants must remain enrolled in the Plan for at least 14 days after the contract is formalized.
- It must be a new contract, meaning that current IBERDROLA customers who change their electricity plan to the one under this Promotion may not participate.



If the winning Participants and alternates number described above is exhausted and the prizes are pending delivery because the acceptance requirements described above have not been met, such prizes will be declared void and IBERDROLA will act in the manner deemed appropriate.

## 7. Exclusion from participation

Iberdrola reserves the right to eliminate any participant from the Prize Draw who disturbs, harms in any way or threatens the smooth running and the normal and regulatory development of the Promotion.

Likewise, any participant who, intentionally or unintentionally, damages or harms the image of Iberdrola, that of its customers, as well as that of the other Participants, will also be excluded.

Participants who, at the time of the Prize Draw, have made use of their right to withdraw from the contract within 14 days of signing the contract will be excluded from the Promotion.

Only new contracts for Iberdrola electricity plans will be valid and included in the Prize Draw, and rate changes for customers who already have a contract in force with Iberdrola will not be accepted as such.

New contracts which, even though they have been made during the period of validity of this Promotion, have cancelled this service with Iberdrola before or during the process of drawing the winners will be excluded from the Prize Draw.

## 8. Prizes

### 8.1. Description

The prizes of this Promotion consist of TEN (10) Virtual Wallet Cards (hereinafter, the “Virtuo Cards” or the “Prizes”, indistinctly) with an available balance each of them of ONE THOUSAND (1,000) EUROS.

These Virtuo Cards will be given to the Participants who have met each and every one of the requirements set out above and who are the winners of the prize draw to be held with the digital tool EasyPromos in accordance with the provisions of section 6 above of these Terms and Conditions.

### 8.2. Terms and conditions of the Prizes

8.2.1. The stock of Prizes is limited to the units indicated in section 8.1. above.

8.2.2. Virtuo Cards will have an expiry date of 12 months from the date of issue.

Participants will be informed of the conditions and instructions for use in the email sent by CHEQUE MOTIVA with the link to download the Virtuo Card voucher.

8.2.3. Furthermore, the Participants winning the Virtuo Cards are recommended to check and be fully informed on the terms and conditions and instructions of use of the Virtuo Card on the website <https://mitarjeta.virtuocard.io/instrucciones>

8.2.4. Participants expressly consent, by the mere fact of participating in this Promotion, that IBERDROLA may use their names for the purpose of informing the other Participants of the winners of the Prizes, without generating any right to receive any remuneration in their favour.

8.2.5. Likewise, marketing and/or sale of the Prize is prohibited.

## 9. Taxation of the prizes

The Promotion prizes will be subject to current tax legislation, and IBERDROLA will be responsible, where appropriate, for making the payment on account or making the corresponding withholding for personal income tax purposes. In such case, IBERDROLA will issue the winning participant with the appropriate withholding certificate so that they can include the value of the prize in their personal income tax return. The winning Participants will be responsible for complying, where applicable, with any tax and accounting obligations arising from the prize for personal taxation purposes.

## 10. Disclaimer

Neither IBERDROLA nor CHEQUE MOTIVA, as applicable, are responsible for:

- the veracity of the data provided by the Participants in the Promotion, both at the time of signing up for the Plan and at the time of providing the data to obtain the Virtuo Cards.
- the use either of the establishments in which the winning Participants make use of the Virtuo Cards, or of any incident that they cause or produce after their delivery and/or during their use.
- of incidents and events of any kind caused by a breakdown in the computer programme (e.g. impossibility of registration, etc.) or incidents arising from causes such as a breakdown in the telephone, computer or electricity network, caused by natural external agents (atmospheric, climatological, or due to a deficient operation of the companies supplying these services).
- of the impossibility of registering any Participant in the Promotion due to an error in the capture of their data or as a consequence of the inclusion of information that, where applicable, is incomplete, erroneous or false.
- of the impossibility of registering a winning Participant to receive the Virtuo Cards due to an error in the capture of their data or as a consequence of the inclusion of information that, where applicable, is incomplete, erroneous or false.
- of incidents arising from cases of force majeure.

## 11.11. Reservations and

**11.1.** IBERDROLA reserves the right to modify, suspend, or cancel this Promotion when it deems that there is just cause or force majeure preventing it from being carried out in accordance with the terms and conditions set forth in these Legal Terms and Conditions.

**11.2.** IBERDROLA may annul or declare this Promotion void if it detects any irregularities in the participation process by the Participants.

**11.3.** IBERDROLA intends for Participants to take part in the Promotion under equal opportunities and with strict respect for the principles of fairness and good faith. Therefore, any conduct that, in the judgment of IBERDROLA, may be considered abusive or fraudulent may result in the disqualification of Participants and the forfeiture of any prize that may have corresponded to them, due to fraud or deception.

**11.4.** Participants expressly consent that, by merely participating in this Promotion, IBERDROLA may use their personal or identifying data for commercial and/or advertising purposes, with no territorial or temporal limitation and without generating any remuneration in their favour.

**11.5.** The Promotion is not sponsored, endorsed, administered by, or associated in any way with any social network through which it may be communicated.

## 12. Applicable law and jurisdiction

IBERDROLA promotions are governed by the laws in force in Spain.

For any dispute that may arise regarding the interpretation or application of these Legal Terms and Conditions, both IBERDROLA and the Participants in this Promotion expressly submit to the jurisdiction of the Courts and Tribunals of Madrid, waiving any other jurisdiction that may apply.

## 13. Contact

For any questions or queries regarding this Promotion and its Terms and Conditions, Participants may contact IBERDROLA via the following email: [clientes@tuiberdrola.es](mailto:clientes@tuiberdrola.es)

## 14. Acceptance of the legal rules

Participants are informed that simply taking part in the Promotion implies full acceptance of these Legal Terms and Conditions. Any contrary statement by Participants will result in their exclusion from the Promotion, and IBERDROLA will be released from fulfilling any obligation contracted with such Participants.

## 15. 14. Filing and accessibility of the legal terms

These Terms and Conditions are deposited and notarised at the Notary Office of Mr. Juan Kutz Azqueta located at calle Velázquez 112, Madrid. Likewise, at the time of signing up for the Plan, the customer is informed of the possibility of participating in this Promotion and is given access to these Terms and Conditions, which may be consulted by the Participants at any time.

## 16. Privacy notice

Iberdrola, in accordance with commercial legislation, commits to protecting the privacy of the Participants and guarantees compliance with personal data protection laws, in particular the General Data Protection Regulation (“GDPR”) and the applicable personal data protection legislation in each country where the companies of the Iberdrola Group are established. Your personal data will be processed lawfully, faithfully and transparently for specific, explicit, legitimate purposes, and only where appropriate, pertinent and limited to what is strictly necessary for the purposes for which it is processed.

Additionally, Iberdrola will keep Participants' data accurate and up to date, storing it in a way that allows personal identification only for as long as necessary to fulfil the purposes of the processing.

Iberdrola has implemented the necessary technical and organizational measures to protect the Participants' data from accidental loss or from unauthorized alteration, access, use, or disclosure. It has also established procedures to respond to any security incident that could affect your personal data.

### What personal data do we collect and process?

The personal data of the Participants in the Promotion that Iberdrola processes are: name, surname and National Id/Foreign Residency card (DNI/NIE).

In the event that the Participants are winners of the Prize Draw, Iberdrola will additionally process: telephone number, e-mail address and postal address. This data will be provided by the participants when contracting an electricity plan and when completing the form in the event of being a winner.

### Who is the data controller for your personal data?

The data controller of the Participants' personal data is Iberdrola Clientes, S.A.U., with registered office at Plaza Euskadi 5, 48009 Bilbao, and CIF (Tax ID Number) A-95758389. You may contact the Data Protection Officer in relation to any question regarding the processing of the Participants' personal data by sending an e-mail to [dpo@iberdrola.es](mailto:dpo@iberdrola.es)

### For what purposes do we process your personal data?

The information provided by Participants when contracting the Plan and registering their participation in this Promotion—via the information provided in the registration form—will be processed for the following purposes:

- a) Management of participation in the Promotion and its organization and logistics;
- b) Management of the delivery of prizes to the winners of the Prize Draw.
- c) In the event of prior express consent of the Participants, the sending of commercial communications on IBERDROLA products, in the event that the participants give their consent.

### What is the legal basis for processing your data?

The legal basis for processing the Participants' personal data for the purposes indicated in points a) and b) above is the execution of the present legal terms governing participation in the Promotion, which the Participants accept when they register for it. The legal basis for the processing of your personal data for the purpose indicated in section c) is consent.

### How long do we keep the Participants' data?

In turn, the personal data processed for purpose a) above will be kept for the duration of the Participants' participation in this Promotion and until the prize is awarded.

The personal data processed for purpose b) will be retained in accordance with the deadlines established by the applicable tax regulations. Finally, the data collected for the purpose of conducting commercial communications (purpose c) will be kept for two years after the data was collected.

If Participants exercise their right to object regarding the processing under purposes a) and b), their participation in the current Promotion will be terminated, and the processed personal data will be immediately deleted, without prejudice to the blocking periods described below. However, once the periods mentioned in the preceding paragraphs have elapsed, the data will be kept, duly blocked, during the periods of limitation of (i) the legal obligations to which Iberdrola may be subject and (ii) the possible legal liabilities arising from the relationship established with the interested parties and the consequent processing of their personal data.

### To whom will your data be disclosed?

The Participants' data may also be communicated to third parties and official bodies in compliance with legal obligations or to comply with the requirements of regulatory, judicial, tax (Tax Administration) or other authorities.

Likewise, Participants' data will be accessible by external service providers related to the management and organisation of this Promotion (CHEQUE MOTIVA) with whom IBERDROLA has signed the legally required contracts that guarantee the fulfilment of their obligations.

### What are the rights of the Participants?

Participants have the right to access their personal data subject to processing, as well as to request the correction of inaccurate data or, where appropriate, request their deletion when the data is no longer necessary for the purposes for which it was collected. Participants also have the right to object to or restrict the processing of their data, and its portability. In cases where the processing of personal data is based on consent, participants may withdraw such consent at any time, though not retroactively.

Participants may submit requests to exercise their rights by writing to IBERDROLA CLIENTES, S.A.U. – Att. Data Protection Officer, Apartado de correos No. 1732, 28080 Madrid, Spain, or through



any other IBERDROLA channel: Customer Service Phone: 900 225 235; Email: [protecciondatos.comercial@iberdrola.es](mailto:protecciondatos.comercial@iberdrola.es); Customer Area: via [www.iberdrola.es](http://www.iberdrola.es), or at any Iberdrola Customer Service Point, by indicating identifying details, address or contact email, reason for the request, and the “€1,000 Iberdrola Prize Draw” promotion. Please note that participants can also file a complaint with the Spanish Data Protection Agency ([www.aepd.es](http://www.aepd.es)) or the competent supervisory authority.