

 Terms and Conditions**1. Name and company name of the organising company**

The marketing company IBERDROLA CLIENTES, S.A.U., with registered office at Plaza Euskadi 5, 48009, Bilbao, tax domicile at Calle Tomás Redondo 1, 28033, Madrid, and tax identification number A-95758389 hereinafter, “**IBERDROLA**”).

2. Description of the promotion

IBERDROLA establishes the terms and conditions for the “SMART SOLAR PROMOTION” (hereinafter the “**Promotion**”) by means of the following rules and regulations.

The purpose of the Promotion is to grant a balance through the Mi Iberdrola programme, which the participant may apply to all of the options offered by Mi Iberdrola, including reducing the amount of electricity bills in accordance with the terms and conditions of the Mi Iberdrola loyalty programme.

The total amount of the balance may be up to a total of €500 (prorated month by month, provided that the Promotion is in force) to be enjoyed through the customer’s Mi Iberdrola programme for a period of 5 years (the “**Balance**”).

3. Eligibility for participation in the promotion

In order to participate in this Promotion, the customer must meet the following requirements:

- a) Contract and pay for the installation of solar panels with IBERDROLA with a product called “Smart Solar”.
- b) The application of this Promotion must be identified in the specific conditions of the Smart Solar contract by the following text: “SPECIFIC CONDITIONS OF THE ‘SMART SOLAR PROMOTION’”.
- c) Be the holder and end user of the electricity contract with IBERDROLA for the point of supply (CUPS) where the solar panels are installed (hereinafter “Electricity Contract”).
- d) Have electronic billing activated for the Electricity Contract during the entire period of application of the Promotion.
- e) Remain up to date with the payment of bills issued by IBERDROLA for the Electricity Contract throughout the entire period of application of the Promotion.
- f) The customer must use the energy of the Electricity Contract for domestic use. That is, it is not for a professional activity or for incorporation into a productive activity.
- g) Join the Mi Iberdrola loyalty programme within 3 months from the date of signing up for the Smart Solar contract.
- h) Meet the necessary conditions to enlist and remain in the Mi Iberdrola loyalty programme.
- i) Self-employed customers and/or Curenergy businesses and contracts are excluded from the Promotion.
- j) IBERDROLA employees and groups entitled to special rates are excluded from the Promotion.
- k) Any other requirements that may be added to the terms and conditions of the Promotion from time to time.

4. Territorial scope of the promotion

The Promotion will be valid in Spain.

5. Activation of the promotion

To start enjoying the Promotion, the Customer must have installed and paid for the purchase and installation of the solar panels, be up to date with the payment of the Electricity Contract with IBERDROLA, as well as be registered for the Mi Iberdrola loyalty programme.

IBERDROLA will activate the Promotion on electricity bills issued as soon as all the requirements are met and there may be a latency period of up to three months.

6. Mechanics of the promotion

The Promotion Balance will be generated as an amount to be enjoyed through the Mi Iberdrola programme, and the customer may exchange the balance for the options available in the Mi Iberdrola programme. The expiry date of the Balance is governed by the expiry date of the Mi Iberdrola programme balance, as long as the conditions for membership are maintained.

This Promotion is independent of and may be combined with other promotions that may exist in the Mi Iberdrola programme.

The right to receive the Balance is associated with the customer, the Electricity Contract and the supply point (CUPS), and it will therefore not be maintained in the event of a change of holder of the Electricity Contract.

The customer may switch to any electricity supply contract plan in IBERDROLA's catalogue without losing the right to receive the promotion.

In the event that the customer has more than 3 unpaid invoices for the contract associated with the Promotion, the Promotion will be cancelled and will not be reactivated.

If the contract associated with the promotion is cancelled by IBERDROLA, the right to continue receiving the Balance will be lost, and it will not be considered a penalty on the Electricity Contract. The Balance will remain valid in the Mi Iberdrola programme for a period of 45 days from the date of cancellation of the Electricity Contract and the customer will be able to continue enjoying it during this period.

7. Duration of the promotion and amendment of promotion conditions

Customers who meet the requirements in the period between 1 March 2025 and 31 September 2025 will be eligible for the Promotion provided that they continue to meet the conditions of the Promotion.

IBERDROLA reserves the right to end this Promotion at any time, which will be published at least 15 days prior to the effective date, in the same place where the terms and conditions of the Promotion are published, without prejudice to the fact that, for those customers who have already activated the Promotion, the remaining part of the Balance will continue to be applied until the end of the 5-year period for receiving the same.

Likewise, IBERDROLA may amend these terms and conditions, which will be published at least 15 days before the effective date, in the same place where the Promotion is published.

8. Waiver of liability

Participation in this Promotion is voluntary, waiving any claim against IBERDROLA for this reason. The discount obtained through this Promotion is subject to these terms and conditions, it will not be possible to replace it with cash and, under no circumstances, will it be subject to change, alteration or compensation at the participant's request. If the customer rejects the discount obtained, no alternative gift will be offered.

In this Promotion, IBERDROLA and any other entity that is professionally linked to this Promotion are released from any liability that may arise from any circumstance attributable to third parties that may affect the development of the mechanics of the Promotion.

In the same sense, the aforementioned entities shall in no case be liable for any damages, of any nature, direct, indirect and/or circumstantial, whether immediate or deferred, that may arise on the occasion of or as a consequence of the enjoyment of the Promotion.

In case of fraud or other actions that do not respect these rules or good faith, IBERDROLA reserves the right to refuse the delivery of the benefit of the Promotion.

9. Data protection

Pursuant to the provisions of current legislation on the protection of personal data, the participation of the data subjects in the promotion and the acceptance of the privacy conditions and associated terms and conditions implies the consent of the participants to the processing of their data for the purpose of managing the Promotion, the management of the contractual relationship that the customer/participant, as applicable, maintains with IBERDROLA and for the purpose of sending commercial communications, through the conventional and electronic means of contact provided, relating to energy supply, products, services, sports, and cultural and charitable activities in which it participates, offering advantages for its customers according to their commercial profile.

The data may be accessed by third-party service providers for the purposes of managing the Promotion.

We inform you that your data will be stored, in the case of customers, during their contractual relationship with IBERDROLA and for 2 years after the end of the Electricity Contract.

In all other cases, the processing period will be 2 years from the collection of the data. This is without prejudice to the obligation to block the data during the period for attending to responsibilities derived from the processing in accordance with the legislation in force.

Finally, IBERDROLA informs you that you may exercise your rights of access, rectification, erasure, objection and restriction of processing of your personal data by writing to IBERDROLA CLIENTES, S.A.U. - Att. Data Protection Officer, Apartado de correos nº 1732, 28080 Madrid, or through any of IBERDROLA's channels: Customer Service Telephone 900 225 235; email: protecciondatos.comercial@iberdrola.es; 'Mi Área Cliente' within www.iberdrola.es, as well as at any of the Customer Service Points, indicating identification details, contact address or email, reasons for the request and supporting documentation.

In the event that the participant does not obtain the desired response or satisfaction, IBERDROLA informs him/her of his/her right to lodge a complaint with the Spanish Data Protection Agency, with address at C/ Jorge Juan nº6, 28001 Madrid or via the internet at the following address: <https://www.aepd.es/>

10. Acceptance of the terms and conditions

Participation in the Promotion implies full acceptance of these terms and conditions, as well as acceptance of IBERDROLA's criteria in the interpretative decisions it makes about them, such that any statement of non-acceptance will imply the exclusion of the participant and, as a consequence, IBERDROLA will be released from fulfilling the obligation to said participant assumed in relation to this Promotion.

11. Applicable law and jurisdiction

These general terms and conditions shall be interpreted in accordance with Spanish law. For all matters relating to the interpretation, compliance and execution of these terms and conditions, IBERDROLA and the participants, expressly waiving any other jurisdiction to which they may be entitled, formally submit to the jurisdiction and competence of the Courts and Tribunals of Madrid.